# Web Application

Our team is working on developing a web application with a chatbot for BAS World. Ideally, the chatbot would benefit both customer service representatives, and clients by answering a variety of FAQ.

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> > Context of use: Education Level of education: Bachelor

**Web Application** 

**Impact on society** What impact is expected from your technology?

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#### Hateful and criminal actors

What can bad actors do with your technology?

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#### **Privacy**

Are you considering the privacy & personal data of the users of your technology?

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#### **Human values**

How does the technology affect your human values?

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#### **Stakeholders**

Have you considered all stakeholders?

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#### Data

Is data in your technology properly used?

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**Inclusivity** Is your technology fair for everyone?

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**Transparency** Are you transparent about how your technology works?

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**Sustainability** Is your technology environmentally sustainable?

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#### Future

Did you consider future impact?