# **IMPROVEMENTSCAN - CANVAS**

NAME: ? DATE: July 5, 2025 3:29 AM **DESCRIPTION OF TECHNOLOGY** 



55

(A)

#### **HUMAN VALUES**

**STAKEHOLDERS** 

To make the reservation system more effective, we should focus on creating a user-friendly design that everyone can navigate easily. Adding features that promote collaboration would enhance teamwork among users. Plus, incorporating options that support work-life balance would improve the overall user experience.

features that allow for easy communication and feedback

between users and administrators, ensuring everyone feels

heard. Offering training and support resources for all users

would help them make the most of the system. Finally,

including options for users to suggest improvements or report

issues would lead to smoother operations overall.



## TRANSPARENCY



To improve transparency in the reservation system, we should clearly display how bookings and availability are managed to avoid confusion among users. Providing easy access to documentation and FAQs about the system's features would help users understand how it works. Finally, incorporating a changelog that outlines updates and improvements would keep everyone informed about whats new and how it benefits them.

#### **IMPACT ON SOCIETY**

Improving the office reservation system could involve adding smart scheduling to suggest optimal spaces based on availability and preferences, making booking faster and more efficient. Privacy settings would let employees show general availability without sharing specifics, helping them manage their time without oversharing. Finally, including accessibility filters would ensure the system meets everyones needs seamlessly.

#### HATEFUL AND CRIMINAL ACTORS

To keep the reservation system secure, implementing twofactor authentication and single sign-on (SSO) would make logging in safer and more convenient for users. Privacy settings would let employees control what availability details they share, adding an extra layer of data protection. Finally, with audit logs and activity monitoring, admins could quickly spot and address any unusual activity to keep everything running smoothly.

#### **PRIVACY**

To improve privacy, encrypting data both in transit and at rest would keep user schedules and details secure from unauthorized access. Setting up clear data retention policies would prevent the storage of unnecessary information over time, reducing exposure risks. Regular security audits could also help identify and address potential privacy vulnerabilities early.

# **DATA**

To improve the impact of data on the reservation system, we should focus on optimizing data accuracy and consistency by implementing validation checks when users enter information. Additionally, utilizing analytics to monitor usage patterns could help inform better decision-making about space allocation and resource management. Finally, ensuring seamless data integration with existing tools would streamline operations and enhance overall efficiency.

# **INCLUSIVITY**

To boost inclusivity in the reservation system, we should ensure the interface is accessible for people with disabilities, like incorporating screen reader compatibility and keyboard navigation. Adding multiple language options would also make the system more welcoming for non-native speakers. Lastly, providing features that accommodate diverse work styles, such as quiet spaces for focused work or collaboration areas for team activities, would help meet everyone's needs.

# To better serve all stakeholders, we should implement

#### **SUSTAINABILITY**



To enhance the sustainability of the reservation system, we could integrate features that promote efficient space utilization, like suggesting times when certain areas are underused. Implementing digital notices instead of printed materials for room bookings would also help reduce paper waste. Lastly, tracking and reporting on energy usage for different spaces could provide insights into how to improve overall energy efficiency in the workplace.

#### **FUTURE**

To ensure a positive future impact of the reservation system, we should focus on scalability, making sure it can easily adapt to changes in team sizes or office layouts. Developing a mobile app would enhance accessibility, allowing users to make reservations on the go. Lastly, implementing user feedback mechanisms will help us continuously improve the system based on actual needs and preferences.

#### FIND US ON WWW.TICT.IO

THIS CANVAS IS PART OF THE TECHNOLOGY IMPACT CYCLE TOOL. THIS CANVAS IS THE RESULT OF AN IMPROVEMENTSCAN. YOU CAN FILL OUT THE FULL TICT ON WWW.TICT.IO







# **IMPROVEMENTSCAN - CANVAS - HELPSIDE**

.....

59

 $\widehat{\mathbf{a}}$ 

NAME: ? DATE: July 5, 2025 3:29 AM DESCRIPTION OF TECHNOLOGY



#### **HUMAN VALUES**

Now that you have thought hard about the impact of your technology on human values, what improvements...

If you think about the impact of this technology on human values and needs. If you think about how this technology affects the identity of the user, the autonomy of the user (can the users make their own decisions?) and the health and wellbeing of the user. If you think about all that, what improvement would you (want to) make? In the technology?...

#### **IMPACT ON SOCIETY**

Now that you have thought hard about the impact of this technology on society (by filling out the questions...

If you think about the real problem this technology is going to solve. If you think about the ability of this technology to solve the real problem. If you think about possible negative effects and whether this technology will contribute to a world you want to live in. If you think about all that, what improvements would you make? In technology? In context? In use?...

#### HATEFUL AND CRIMINAL ACTORS

Now that you have thought hard about how bad actors can impact this technology, what improvements would...

If you think about this technology being used to break the law, or avoid the consequences of breaking the law, or to be used against certain groups, or to attack the truth or to pit certain groups against each other. If you think about all of that, what improvements would you (want to) make? In the technology? In context? In use?...

#### PRIVACY

Now that you have thought hard about privacy and data protection, what improvements would you like to make?...

If you think about this technology invading someone's privacy or collecting personal data and if you think about the way this technology is compliant with prevailing law and mitigates dataprotection risks and concerns. If you think about all that, what improvements would you (want to) make? In the technology? In context? In use?...

### STAKEHOLDERS

Now that you have thought hard about all stakeholders, what improvements would you like to make? List them...

If you think about all stakeholders of this technology. If you think about stakeholders that are less obvious. If you think about the way certain stakeholders are affected by this technology and if you want to take them into consideration. If you think about all that, what would you (want to) improve? In the technology? In context? In use?...

#### DATA

Now that you have thought hard about the impact of data on this technology, what improvements would you...

If you think about the limitations of data. Things like subjectivity, incomplete datasets and so on. If you think about the way new insights are handled. If you think about the sustainability of the collection of data or the data that is collected from the users. If you think about all that, what would you (want to) improve? In the technology? In context?...

# INCLUSIVITY

Now that you have thought hard about the inclusivity of the technology, what improvements would you like to...

If you think about accessibility to this technology. If you think about built in biases or automatic decisions that may be biased. If you think about who is benefitting from this technology and the diversity of the team that creates the technology. If you think about all that, what improvements would you (want to) make? In the technology? In context? In...



•0

# TRANSPARENCY

Now that you have thought hard about the transparency of this technology, what improvements would you like t...

If you think about the communication on the way the technology works and the businessmodel. If you think about the explanation on automatic decisions that are made. If you think about complaint procedures and transparency on possible negative effects. If you think about all that, what would you (want to) improve? In the technology? In context?...

## SUSTAINABILITY

-	

Now that you have thought hard about the sustainability of this technology, what improvements would you like t...

If you think about the direct and indirect energy use and the materials that are used in the technology. If you think about the lifespan of the technology and the hidden environmental impact of the technology. If you think about all that, what improvements would you (want to) make? In the technology? In context? In use?...

#### FUTURE

Impact Improvement: Now that you have thought hard about the future impact of the technology, what...

If you think about an utopian and a dystopian scenario. If you think about the way this technology can change the world. If you think about the consequences of a different party buying your technology. If you think about all that, what would you (want to) improve? In the technology? In context? In use?

#### FIND US ON WWW.TICT.IO

THIS CANVAS IS PART OF THE TECHNOLOGY IMPACT CYCLE TOOL. THIS CANVAS IS THE RESULT OF AN IMPROVEMENTSCAN. YOU CAN FILL OUT THE FULL TICT ON WWW.TICT.IO



