## QUICKSCAN - CANVAS

## Griefbot

NAME: Griefbot DATE: September 6, 2024 7:02 AM DESCRIPTION OF TECHNOLOGY GriefBot® is a chatbot that is based on the data trail of the deceased. This way you can still have a chat conversation with someone that has died or ask any lingering questions.	HUMAN VALUES In my understanding this technology doesn't impose a specific belief except for the ones the deceased person had prior to their dead.	TRANSPARENCY The general idea of what the griefbot uses to simulate a human response is given but the indepth working of the AI it self isn't.
IMPACT ON SOCIETY Losing a loved one is something that can happen to anyone and causes a lot of grief. This technology tries to alleviate that by introducing an option to talk with the deceased by using advanced AI. By doing this the client has an opportunity to chat or ask lingering questions to the person at hand.	STAKEHOLDERS - Users - Deceased people - People that interacted with the deceased - Maintainers of the technology	SUSTAINABILITY The data is hosted on cloud services so it uses energy to store data and interact with it.
HATEFUL AND CRIMINAL ACTORS	<b>DATA</b> As people can act very different online than in person, the AI that learns from this data can be very skewed towards a certain personality that the deceased person in question normally doesn't have or show.	FUTURE This technology could help people handle their grief better. It can also be used maliciously if proper precautions aren't taken
PRIVACY Yes this technology registers all personal data available for any deceased person that is included.	<b>INCLUSIVITY</b> Griefbot targets a specific person and the subscription is also handed out to specific people. This ofcourse is a bias that is made with a good reason. Making this information be public could offend people who are closes with the deceased.	FIND US ON WWW.TICT.IO THIS CANVAS IS PART OF THE TECHNOLOGY IMPACT CYCLE TOOL. THIS CANVAS IS THE RESULT OF A QUICKSCAN. YOU CAN FILL OUT THE FULL TICT ON WWW.TICT.IO FORTS UVERSITY OF APPlied Science

## **QUICKSCAN - CANVAS - HELPSIDE**

## Griefbot

NAME: Griefbot DATE: September 6, 2024 7:02 AM DESCRIPTION OF TECHNOLOGY GriefBot® is a chatbot that is based on the data trail of the deceased. This way you can still have a chat conversation with someone that has died or ask any lingering questions.	HUMAN VALUES How is the identity of the (intended) users affected by the technology? To help you answer this question think about sub questions like: - If two friends use your product, how could it enhance or detract from their relationship? - Does your product create new ways for people to interact?	TRANSPARENCY         Is it explained to the users/stakeholders how the technology works and how the business model works?         - Is it easy for users to find out how the technology works?         - Can a user understand or find out why your technology behaves in a certain way?         - Are the goals explained?         - Is the idea of the technology explained?         - Is the technology company transparent about the way their
IMPACT ON SOCIETY What is exactly the problem? Is it really a problem? Are you sure? Can you exactly define what the challenge is? What problem (what 'pain') does this technology want to solve? Can you make a clear definition of the problem? What 'pain' does this technology want to ease? Whose pain? Is it really a problem? For who? Will solving the problem make the world better? Are you sure? The problem definition will help you to determine	STAKEHOLDERS Who are the main users/targetgroups/stakeholders for this technology? Think about the intended context by When thinking about the stakeholders, the most obvious one are of course the intended users, so start there. Next, list the stakeholders that are directly affected. Listing the users and directly affected stakeholders also gives an impression of the intended context of the technology	SUSTAINABILITY In what way is the direct and indirect energy use of this technology taken into account? One of the most prominent impacts on sustainability is energy efficiency. Consider what service you want this technology to provide and how this could be achieved with a minimal use of energy. Are improvements possible?
HATEFUL AND CRIMINAL ACTORS In which way can the technology be used to break the law or avoid the consequences of breaking the law? Can you imagine ways that the technology can or will be used to break the law? Think about invading someone's privacy. Spying. Hurting people. Harassment. Steal things. Fraud/ identity theft and so on. Or will people use the technology to avoid facing the consequences of breaking the law (using trackers to evade speed radars or using bitcoins to launder	DATA Are you familiar with the fundamental shortcomings and pitfalls of data and do you take this sufficiently into There are fundamental issues with data. For example: - Data is always subjective; - Data collections are never complete; - Correlation and causation are tricky concepts; - Data collections are often biased;	FUTURE What could possibly happen with this technology in the future? Discuss this quickly and note your first thoughts here. Think about what happens when 100 million people use your product. How could communities, habits and norms change?
PRIVACY Does the technology register personal data? If yes, what personal data? If this technology registers personal data you have to be aware of privacy legislation and the concept of privacy. Think hard about this question. Remember: personal data can be interpreted in a broad way. Maybe this technology does not collect personal data, but can be used to assemble personal	INCLUSIVITY Does this technology have a built-in bias? Do a brainstorm. Can you find a built-in bias in this technology? Maybe because of the way the data was collected, either by personal bias, historical bias, political bias or a lack of diversity in the people responsible for the design of the technology? How do you know this is not the	FIND US ON WWW.TICT.IO THIS CANVAS IS PART OF THE TECHNOLOGY IMPACT CYCLE TOOL. THIS CANVAS IS THE RESULT OF A QUICKSCAN. YOU CAN FILL OUT THE FULL TICT ON WWW.TICT.IO Fontys